

Tuesday	September 15, 2009				
4:00 - 6:00	Early Registration (Fitzgerald Foyer)				
4:00 -	Hospitality Suite (Room 1217)				
Wednesday	September 16, 2009				
	Fitzgerald Ballroom	Owens Amphitheater Second Level	Fitz Ballroom A South	Fitz Ballroom A North	Warfields Lower
7:30 - 8:15	Registration & Breakfast Vendor Room (Fitzgerald B & C)				
8:15 - 8:30	Welcome & Announcements				
8:30 - 10:00	Bob Michaud (Guest Speaker) Fiserv				
10:00 - 10:30	Break Vendor Room (Fitzgerald B & C)				
10:30 - 12:00	General Session with Fiserv				
12:00 - 1:00	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)
1:00 - 1:45	Vendor Room (Fitzgerald B & C)	Ira Lee & Alice Putzer- Solvay Bank- Taking the plunge to the IBM mainframe	Lee Beachy-Laconia Savings- Ruminations on Risk and Reality	Sam Venhaus-Fiserv-Customer and Channel Management-Direct Banking (O/L Account Opening)	Jeff Thon-xDefenders-Secure and Archive eMail-Compliance Checklist
1:50 - 2:35	Vendor Room (Fitzgerald B & C)	Maureen Polster-Fidelity Bank- Fees and Payoff Charges, Simple Insurance, Changes to Reg Z, roundtable discussions	Andrew Lederer-Kennebunk Savings-Business Process Management-Plug and Play Workflow Packages	Dan Huston-Fiserv-Risk and Performance-Fiserv AML Manager, Fiserv Fraud Manager, ACH Debit Filter	Joe Kite-Integrity Services-Source Tracker
2:35 - 3:00	Break Vendor Room (Fitzgerald B & C)				
3:00 - 3:45	Vendor Room (Fitzgerald B & C)	Derek Boczenowski-St. Mary's- iSeries customized user menus for tasks-specific green-screen access	Sonya Mills and Jim Kisch- Continuity Engine-Social Media: Not Just for Kids and Marketing Folks, Using Crowdsourcing to Collaborate with Folks Just Like You	Jeff Niedbalski-Fiserv-Premier - Activity Management System, Focus Database Manager (CDARS import), Data Protection (EVault and Backup Encryptor), Business Continuity	Joseph Boschetto, Chris Doyle and Mike Bartlett-B&L Associates- B&L suite of software focusing on back office automation, compliance, and disaster recovery
4:15 - 11:15	Orioles Game and/or bus ride to downtown Baltimore (Meet in Fitzgerald Foyer)				

Thursday	September 17, 2009				
	Fitzgerald Ballroom	Owens Amphitheater Second Level	Fitz Ballroom A South	Fitz Ballroom A North	Warfields Lower
7:30 - 8:30	Breakfast Vendor Room (Fitzgerald B & C)				
8:30 - 10:30	Unisys				
10:30 - 11:15	Break Vendor Room (Fitzgerald B & C)				
11:15 - 12:00	IBM				
12:00 - 1:00	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)	LUNCH (Warfields Upper)
1:00 - 1:40	Vendor Room (Fitzgerald B & C)	Barbara Prickett-National Bank & Trust-Auto Transfers, Closed Loan Retention, Credit Bureau fields, Escrow Processing - checks and balances, Preparations for 2008 Release for Loans	Janet Mills-Northeast Bank & Kathy Morgan – Lorest-National Bank of New York City-Fiserv Support Central Case Management System- Utilizing a common workspace between Fiserv and your organization to research and review cases, communicate directly, and securely transfer supporting documentation	Aaron Ogden and Howard Krouse-Fiserv-Payments and Document Management - Director Automated Indexing, Director EDM Services, Director Records Management, Director Workflow, SmartScan Network Scanner	Rick Hebert-RHA-"That is a Good Idea"
1:45 - 2:25	Vendor Room (Fitzgerald B & C)	Brian Diegan-First National Bank of PA- Networking Overview	Jim Kisch-Continuity Engine-From the Folks that Brought You Community; Unveiling our Revolutionary Data Center Operations ActionPack tailored Specifically for Uniti East Members	Mark Brouillette-Fiserv-Risk and Performance-Business Analytics (Viewpoint), Premier Customer View, Premier Relationship Profitability Manager	Dave Jacquet-InfoSecurus-Social Networking and Security
2:25 - 2:45	Break Vendor Room (Fitzgerald B & C)				
2:45 - 3:25	Vendor Room (Fitzgerald B & C)	Ed Schuckman-Fiserv-Corporate Performance Management – Tying non-financial data and financial data together	Ken Jones-Farmington Savings-Beyond the Basics: Viewpoint tips, tricks, and database modeling	Marcus Alessandro-Fiserv-Customer and Channel Management- ACH Manager, Mobile Banking/Messenger/Secure E-Mail,	Amy Kingsbery-Andera-The Untapped Channel: Trends and Best Practices in Online Account Opening
3:30 – 4:10		Bud Cristello-Fiserv ConvergeIT-Integrated Telephony Solutions	Adam Cravedi-St Mary's-IBM users helping users	Ali Worick-Professional Services -Bank Intelligence, Platinum, Virtual Trainer, Custom & Integration Services, Project Services, Operational Efficiency Assessment	Andrew Koh-ASV-Altered Payees, ACH Fraud, & Counterfeits: Total Fraud Solutions beyond signature cards
4:15 - 4:30	Vendor Drawing (Fitzgerald)				
6:00 - 1:00	Cocktail Party, Dinner, Entertainment, and Dancing in the Warfields Ballroom				
Friday	September 18, 2009	Warfields Ballroom			
8:30 - 11:45		Breakfast & Round table discussions			